



Problem Resolution Report

NORTHROP GRUMMAN

MASL Correction
NG/CoSD-010

Date: October 25, 2006

Summary:

In accordance with the provisions of the IT and Telecommunications Service Agreement dated January 24, 2006 ("the Agreement") by and between the County of San Diego ("County") and Northrop Grumman Information Technology, Inc. ("Northrop Grumman" or "Contractor") (hereinafter collectively referred to as "the Parties") agreement is reached on the date shown above.

Issue or Problem:

The Parties wish to provide for correction of an apparent typographical error in MASL 54.

Resolution:

The County of San Diego and Northrop Grumman have agreed that:

Due to a typographical error, the performance requirement for MASL 54 was incorrectly stated as "98% w/i 24 hours" when the correct performance requirement is "95% w/i 24 hours."

The resolution of the issue or Problem as described in this Problem Resolution Report shall govern the Parties' actions under the Agreement until a formal amendment of the Agreement is implemented in accordance with the terms of the Agreement, at which time this Problem Resolution Report shall be deemed superseded and shall be null and void.

All other terms and conditions of the Agreement remain unchanged and the Parties agree that such terms and conditions set forth in the Agreement shall continue to apply. Unless otherwise indicated, the terms used herein shall have the same meaning as those given in the Agreement.

IN WITNESS WHEREOF, The Parties hereto, intending to be legally bound, have executed by their authorized representatives and delivered this Problem Resolution Report as of the date first written above.

NORTHROP GRUMMAN INFORMATION



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COUNTY OF SAN DIEGO

By: Dorothy Gardner

Name: Dorothy Gardner

Title: Sr. PCO

Date: 1-24-07

TECHNOLOGY, INC.

By: Randolph Pabst

Name: RANDOLPH PABST

Title: DIRECTOR, CONTRACTS

Date: 1/24/2007